



Sodexo Facilities Management

“Sharing with our clients the benefit of the support of being part of one of the world’s largest FM organisations.”

Sodexo is a service based company; our growth has been achieved by working in close partnership with our clients to provide them with the services they need, on time and to a high standard allowing our clients to concentrate on their core business.

Sodexo Facilities Management is the specialist division of the Sodexo Alliance skilled in the management of buildings and infrastructure. We offer our clients a fully flexible solution to support their business needs.

For most of our clients the cost of operating and maintaining a building and its associated infrastructure is a significant cost.

Sodexo offers a comprehensive asset management service which does not just satisfy the general maintenance requirements of the building, but also it’s long term sustainability.

Major organisations have gained an advantage from outsourcing their building and infrastructure to us. We have a proven track record in both Public and Private sectors e.g. Healthcare, Defence, Education, and Business and Industry. We constantly review our partnerships with our clients, assessing how and where our services add real value to their business

As part of the Sodexo Alliance, we have access to vast resources and share best practice with one of the largest global Integrated Facilities Management providers. This enables us to invest in employee training and development, robust systems and processes and state of the art equipment.





Client Benefit Summary

Tailored FM solution for your individual business needs

High standard of service delivery backed by robust systems and procedures

Competent, qualified, motivated, experienced FM Managers and Engineers who take pride in their work

Cost reduction for our clients through Sodexo FM's ability to efficiently and reliably self deliver services.

Clear service levels, KPI measurement for your assets and infrastructure

Swift adopter of innovations and investor in new technology using Computerised Management systems

Long-term partnering approach with open full accountability for our services throughout our supply chain.

Experienced professionals benefiting from the implementation of best practice from our experience over a large number of contracts.

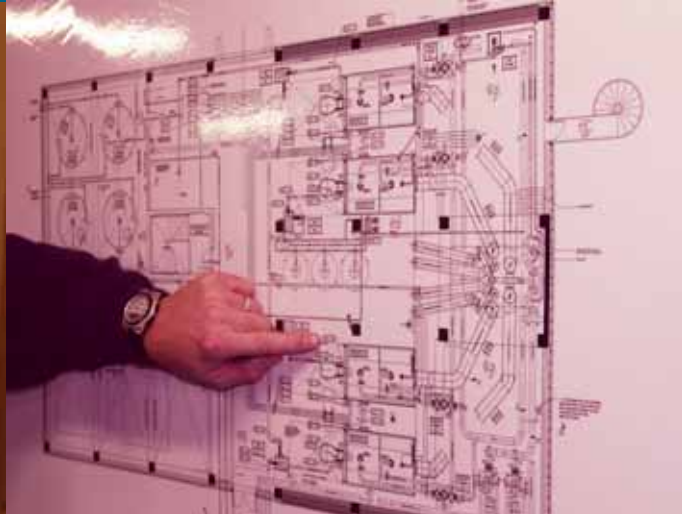
Ensuring that legal regulatory requirements are met and asset condition is appropriately maintained.

Sharing with our clients the benefit of the support and investment of being part of a global Integrated Facilities Management Provider.

“Providing an **excellent** quality of service to meet the user requirements”



“we make health and safety our highest priority. “



Quality Assurance and Accountability

Sodexo are aware of the critical nature and reliance on assets and the consequences of loss of availability as a consequence of failure. As such we provide the right asset management solution to ensure the day-to-day operation is maintained.

“Providing safe working environments for our clients and our staff, with robust Risk Assessments and Safe Systems of Work”



“A dedicated health and safety team support both our own and the clients businesses”

Dedicated to Health and Safety

Health and Safety at work is critical, at Sodexo FM, we make this our highest priority and have a dedicated Health and Safety team to support both our own and the clients businesses through robust policies and procedures that meet or exceed all the Regulatory requirements.

Detailed risk assessments are undertaken in order to minimise the risks, hazards and dangers associated with the operation and maintenance of buildings and infrastructure services e.g. machinery, chemicals, noise and manual handling etc. All Sodexo FM staff and supply chain receive comprehensive training and supervision in workplace Health and Safety. We provide a robust audit regime and ensure that any improvements to H&S are cascaded through our organisation.

Environment and Sustainability

The impact of modern business and society on the environment has a considerable effect on the way in which each organisation must conduct its operations, we have a clear responsibility to minimise any environmental impact.



Operating Efficiency

All our service delivery teams are tailored to support the needs of our clients and we cover a diverse range of FM services. We offer permanently based site staff delivering 24 hour cover, or daily on-site support with 24 hour mobile engineering teams, right down to mobile engineering support teams to cater for smaller or unmanned sites.

We resource each contract with competent appropriately qualified people and ensure through regular audits that we develop our staff to have the capacity to grow with additional requirements of your business.

“Identifying and implementing ‘Best Practices’ from our experience over a large number of contracts.”

our services

Asset Management ● Air Conditioning and environmental control maintenance ● Boiler and heating system maintenance ● Building fabric repairs and maintenance ● Building Management Systems Installations, upgrades and maintenance ● CCTV installation and maintenance ● Commercial Catering Equipment Maintenance ● Commercial Catering Equipment Deep Cleaning ● Computerised asset management systems ● Condition and dilapidation Surveys ● Energy management ● Environmental Management and compliance ● Fire & Intruder Alarms installation and maintenance ● Grounds Maintenance Health and Safety management, Risk Heating, ventilation and air ● Interior and Exterior Fabric Maintenance ● Landscaping ● Life Cycle Management ● Lift Maintenance ● Mechanical and Electrical maintenance ● Pest Control ● Planned and Reactive Maintenance Services ● Portable Appliance Testing ● Project Management ● Refrigeration maintenance ● Residential or mobile technicians ● Road Services/Maintenance ● Space Planning & Moves ● Specialist sub contractor management ● Statutory Inspections ● Waste Management ● Water & Air Hygiene Services

If you would like to talk about improving your Facilities Management Services, Sodexo is always here to help.

©2008 Sodexo Holdings Limited. Registered in England under number 2987170
Registered office: Solar House, Stevenage Leisure Park, Kings Way, Stevenage SG1 2UA

Sodexo Facilities Management
Unit 2 Ashton Gate
Ashton Road
Harold Hill
Essex
RM3 8UF
Tel: +44 (0) 1708 381 977
www.sodexo.co.uk

