

Our Marine Offer



sodexo

REMOTE SITES

Quality of Daily Life Solutions

QUALITY OF LIFE ACROSS THE BOARD, ACROSS THE GLOBE



Sodexo has been delivering On-site Service Solutions to Oil and Gas Industry clients in the North Sea for more than 40 years. North Sea Headquarters in Aberdeen currently serve 130 client locations and are supported by in-country offices in Stavanger (Norway), Esbjerg (Denmark) and Rotterdam & Hoorn (The Netherlands).

In order to provide the most responsive and reactive support to our clients' crews, **Rotterdam** is the head office of our marine activities worldwide.



UNDERSTANDING YOUR INDUSTRY. ADDRESSING ITS NEEDS.

Every vessel is different. The Marine Industry has its own unique challenges. Understanding these challenges is critical to providing you with the most effective services and solutions possible. With successful Marine Operations worldwide, Sodexo Remote Sites has developed a truly industry-centric approach.



QUALITY OF LIFE IS OUR PROMISE

Extending far beyond the bounds of traditional catering, laundry and housekeeping services, our range of services now includes a comprehensive, value added supply function within the marine market - both in the North Sea and around the globe. This includes the purchasing and distribution of all provisions, cabin stores, and bonded stores required by vessels. As your strategic partner, we are sure to exceed all expectations; our integrated service solutions are designed to improve your performance.

ORDERING



From the outset, we work with you to define your consumer's expectations for the entire fleet. This includes creating a meal scope so you can be assured that your crew has a well-balanced selection of food throughout the day. We then review and manage all orders sent in from the vessels to ensure compliance to your set specifications.

BENEFIT:

You'll be able to:

- Predict your budget more accurately, and better manage your costs
- Align the standard of food service across your fleet
- Reduce food waste onboard
- Increase satisfaction
- Improve wellness through a balanced food programme

BUYING



We will manage your order delivery - liaising between all suppliers and vessels to ensure that the supply orders are held to your standards. Not only that, but we will also arrange all payments and consolidate your costs into one monthly invoice.

BENEFIT:

You will :

- Concentrate on your core priorities, knowing that you will receive a reliable and quality supply for your vessels, wherever they go
- Have fewer invoices to process
- Benefit from the availability of supply (from Sodexo's global network)
- Benefit from Sodexo's global and full-fleet purchasing volumes
- Get a consistent HSEQ standard across your food supply
- Require less cash onboard your vessels

REPORTING



On a quarterly basis we will consolidate and report back to you the key performance information from across your fleet. This information will be summarised into one report - quick and easy to read.

BENEFIT:

You will receive regular updates on:

- Management information - giving you transparency of costs and highlighting any trends
- Problems & actions
- HSE flashes
- Performance comparison across vessels



WHY CHANGE?

- Better quality
- Greater range of choice
- Consistent and timely delivery of supplies
- Clarity on food costs
- Reduced workload
- Refocus your time and resources



THE STRENGTH, THE EXPERIENCE AND THE WILL.

Few companies can compete with Sodexo's worldwide coverage, let alone with the quality and experience of our people. With 40 years of offshore experience, a robust network of ISO-certified entities, we're vested for the long term. So wherever you go, you can count on us to be there for you.



BEYOND SAFETY NORMS. THE HIGHEST STANDARDS DELIVERED.

Health & Safety at work is at the forefront of everything we do. Backed by our network of HSE specialists, Sodexo sets rigorous benchmark standards and implements best-in-class systems to ensure the implementation of our award winning HSE policies. As a result, not only do our operations comply with international quality standards (ISO 9001:2008, HACCP and OHSAS 18001:2007), but we have industry-wide recognition of our outstanding HSE culture and performance.



RELIABLE, HIGH PERFORMANCE SUPPLY CHAINS.

An effective supply chain is vital. We pride ourselves in our availability, reliability, and knowledge of regulations. Depending on where your vessels are located, we will either procure through:

- Sodexo's in-country established supply chains
- A worldwide ships chandler
- Local ships chandler in virtually any port worldwide

...and ensure timely delivery straight to the quayside.



ADDED VALUE PERFORMANCE. IMPROVING SERVICE QUALITY.

We'll be there to support the achievement of your objectives (and provide you with additional services as needed). Measurable benefits with KPIs are tailored to your expectations.

We can create, manage and deliver comprehensive service solutions that not only increase your team's satisfaction, motivation and effectiveness - but enhance your process quality, efficiency and productivity too.



OUR GLOBAL STRENGTH: SHARING BEST PRACTICE.

The strong co-operation between our operational and support networks is how we ensure consistency in service delivery - across vessels, fleets and even country borders. This delivers successful, innovative solutions - on a local, regional and global basis.

For more information, please contact:

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