

Storthes Hall Park Student Village

The University of Huddersfield offers a wide range of courses to some 16,000 students. Building on the strength of its degree courses in engineering, business and health, it is rapidly gaining a reputation for excellence in social work, music and electronic engineering. The University has a consistently high rating in teaching assessment and in the field of research.



More than 1,700 of the students are resident in purpose-built accommodation at Storthes Hall Park and Ashenhurst, where the Sodexo team provide a wide range of support services.

Ubrique Investments own both Villages through a unique development working in association to provide accommodation services. The high quality parkland setting of 370 acres provides 202 flats, each with a communal kitchen and with a total of 1,432 study bedrooms with en suite facilities. A further 280 students are housed in attractive terraced accommodation at Ashenhurst, which has a woodland setting nearer to the main university campus. Sodexo has managed Storthes Hall since the site opened in 1995 and Ashenhurst since 2000.

Since the transfer of ownership to Ubrique in 2003, Sodexo has developed the range of services offered across both Villages, supporting Ubrique in the key provision of providing accommodation.

Under the heading of support services, 14 members of the Sodexo team provide a combination of services unique in the education field. They deliver physical security in the form of 24 hour manned presence, manned patrols and CCTV; administer key allocations; and control both noise and discipline across the site. They also support the student population by providing mail sorting and parcel collection, out-of-hour handyman services and waste management.



Sodexo services at Storthes Hall Park

Housekeeping

Security

Administration/reception/help desk

Maintenance/PPM programmes

Pest control

Waste management

Private water services

Grounds maintenance

Window cleaning

Health and safety

Handyman services



Storthes Hall Park Student Village

Housekeeping services provide support to students whilst respecting each individual's responsibility for maintaining their own personal space. All kitchens and communal areas are cleaned daily, whilst individual study bedrooms are serviced on a fortnightly basis.

A dedicated facilities team provides a managed maintenance and fault solution service for the accommodation, including an ongoing preventative maintenance schedule. Separately the FM team manages the private water supply to Storthes Hall park which includes borehole, pumping station, treatment plant and reservoir.

Managing the grounds involves large areas of lawn, woodland and boundary walls. The annual replanting programme aims to further enhance and beautify the facilities for the benefit of both students and commercial/conference users.

The reception/help desk manages a great deal of student data and maintenance requests, in conjunction with Sodexho's own FM plan of activity. By networking across the site, it is possible to track student requests, PPM programmes, student fines, security issues and produce reporting data for the Sodexho team and the client.

