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Serving the Royal Navy: RNAS Yeovilton

‘It is a pleasure to work alongside such a professional team as Sodexo,’ says John Carr, ward room mess manager at RNAS Yeovilton. ‘It’s the hard work and dedication of their personnel that make Sodexo services so effective - everyone is committed to ensuring that output is of the highest standard.’

Yeovilton is one of the largest and busiest Naval Air Stations in Europe, with a flight schedule to rival Luton airport. It is home to Royal Navy Lynx and Sea King Helicopters, Royal Navy Commando Helicopter Force and Sea Hawk Jets. It is also the location for the Royal Navy Fighter Controller School, which trains surface based aircraft controllers.

Serving a bustling community

Sodexo provides catering and a wide range of facilities management services to over 4,500 service personnel – 1,500 of whom live on the base - and civilians on the 1,000 acre site. With 220 members of staff on site, Sodexo works in partnership with Yeovilton. This includes investing in the facility financially and working together to build profits, which can be reinvested in services and facilities.

A dedicated team

‘I’ve worked alongside contractual providers in the past,’ explains John Carr. ‘What makes Sodexo, and in particular, the ward room management and staff stand out, is their ability to effectively utilise the resources available to them, their sound communication skills and an eagerness at all levels to achieve a common goal; to get the job done well.’

‘I consistently receive positive feedback from the officers, civilian mess members and the plethora of visitors to the wardroom, regarding the quality of the food, service and the friendliness of the team. On the rare occasion when a matter is raised, the Sodexo managers address the problem head on and resolve it promptly. This is then fed back up and down the chain to prevent any future reoccurrences.’

‘The ward room Sodexo manager and her staff at RNAS Yeovilton strive to provide an effective service to their customer base and there is a consistently positive attitude among the team. What I’ve found is that, with Sodexo, you get a quality product at very competitive prices’.

Sodexo services:

- Catering, functions and dispersed feeding
- Accommodation booking services management
- Cleaning
- Retail stores
- Bar, leisure and conference facilities
- Water provision
- Pest control
- Laundry services
- Waste management - general, clinical, recycling and hazardous